

# ■ Unemployment Compensation ■ Program ■ 2016

CareWorksComp offers a professional unemployment compensation cost control program. Our experienced team provides a unique, customized approach to each individual employer customer, tailoring our solutions to maximize your unemployment tax savings. Avoid the financial impact a mismanaged claim or tax rate calculation error can have on your business for multiple years.

CareWorksComp's Unemployment Compensation Program offers the following services:

- **Experience** - CareWorksComp's staff averages 20 years of unemployment claims and tax management. Our staff helps reduce your administrative burden.
- **Claims Management** - Experienced, well-trained claims consultants will aggressively protest and appeal all unwarranted claims. Employers can avoid claim penalties and meet statutory requirements. No more dealing with time-sensitive and lengthy claim questionnaires.
- **Claim Impact/Analysis** - CareWorksComp provides financial analysis to determine the tax rate impact of particular claims. This is information businesses need to know in determining when or if to protest a claim as well as for tax budgeting.
- **Hearing Preparation/Representation** - Save time and hassle by consulting with CareWorksComp on which separation issues are appropriate to challenge at a hearing. Representatives conduct pre-hearing conferences so all employer witnesses know what to expect.
- **Benefit Charge Auditing** - The improper payment rate for most unemployment state agencies is high. CareWorksComp's auditing system will automatically check for erroneous charges applied to your account. We protest all errors and track them until a credit is received.
- **Customized Management Reports** - CareWorksComp will provide you with customized reports, making them a valuable tool in reducing your unemployment costs.
- **Account Review** - Your assigned Account Executive can consult with you to review your unemployment experience and provide an in-depth analysis and solutions to reduce costs.
- **Tax Analysis** - CareWorksComp can offer tax analyses, including rate verifications, joint account analysis and voluntary contribution recommendations.
- **Account Monitoring** - Since unemployment rules and interpretations are subject to change and vary among state agencies, CareWorksComp provides ongoing attention to monitoring employer accounts, detecting errors in state agency processes and taking appropriate action for resolution on behalf of our customers.
- **Review of Disciplinary Issues** - Discuss employee disciplinary issues with CareWorksComp prior to the employment termination to help increase win ratio claim results.
- **Workshops** - Educational sessions can be held for managers and supervisors.

For more information about CareWorksComp's Unemployment Compensation Program, contact us, toll-free, at 1-800-837-3200, ext. 57165 or [unemployment@careworkscorp.com](mailto:unemployment@careworkscorp.com).



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